

SERVICE LETTER 1

Dear Sirs,

According to our records you are the owner/operator of a HUSS FLIC FLAC amusement ride. If this is no longer the case, please return this letter to us together with the name, address and contact information of the current owner.

With reference to the FLIC FLAC, be advised that an incident occurred earlier this year where a young female guest while enjoying a ride was seriously injured. Huss personnel and inspection officials investigated the incident and although the specific cause(s) of the incident where not able to be identified, it was determined that no mechanical failure of the restraint system occurred.

There was however several operational factors which may have contributed to the incident. As such we want to remind you and your employees of the contents of the operation manual which states:

"It is prohibited to lean out of the gondola, to stretch out arms and legs, to smoke and to take animals, umbrellas, sticks or any other bulky, pointed or loose objects whatever onto the ride. During the ride, the passengers must sit still and hold onto the grip bars provided for this purpose. Passengers must rest their heads against the back of the seat or the head cushion, and;

The operator must not start the ride until:

- a) all shoulder and lap bars in the gondolas are properly closed and locked,**
- b) an attendant has checked that each single passenger is properly seated and is being properly held by the shoulder and lap bars, i. e. that the bars fit snugly against the passenger's body and that their retention function is not in any way impaired by clothing (it is not sufficient for the operator himself to check this, because he is lo-cated too far away from the gondolas),"**

It is very important that ride operators ensure that all guests are seated properly and that the restraints are locked and firmly pressing against each guest before starting the ride. Ride operators must conduct a pre ride inspection of each restraint and ensure that they are adjusted properly. Guests must not be permitted to carry on personal belongings such as camera, backpacks or purses. In addition guests must not be permitted to place personal items between themselves and the seat restraints.

Please take care of the below mentioned supplement for your maintenance manual.

Subject Flic-Flac Gondola Passenger Restraints (Shoulder and Lap Bars)

Supplement to the maintenance instructions, please add to your operating/maintenance instructions

Daily Maintenance

- 1) Check the cushions of the passenger restraints for damage (visual check)
- 2) Check the locking mechanisms of the passenger restraints in the area of the mounting axle and fork heads for cracks. (visual check)
- 3) When the restraints open, watch out for restraints that swing up fast, adjust this with the "brake" Items 52, 53 and 53.1.

Item numbers refer to Drawing No. B1-24A.003 Sheet 5 (enclosed)

Monthly Maintenance

- 1) Remove the rear gondola panelling elements
- 2) Lubricate the pin Item 15 and the bearing in the fork head Item 32 and check for easy running.
- 3) Clean the locking mechanisms, especially Items 11, 11.1, 14, with a cleaning spray e. g. "Bremsenreiniger" [Brake Cleaner] from the Berner company.
- 4) Hairs and other particles of dirt must be removed.
- 5) The dimension of the toothed rack Item 11 dimension 22 mm must not be undershot on any tooth (see attached drawing regarding the wear limit).
- 6) Check the condition of the stop (rubber buffer). Visual check.
- 7) Check the pneumatic cylinders and lines for any leaks (leak detection spray)
- 8) Check the manometer setting of 3 bar.
- 9) Moving parts must be lubricated with a bearing grease Beacon EP2.

Item numbers refer to Drawing No. B1-24A.003 Sheet 5 (enclosed)

Exchange of individual parts, spare parts supply

When the wear limit has been reached (Item 11, 22 mm) or after an operating period of max. three (3) years, both locking units of each seat must be sent in to the makers Huss for an overhaul.

The units must be sent in complete with the bearing heads Item 32, the pin Item 15, and the limit switches.

Installation and the necessary settings must be carried out by the Huss company. HUSS then issues a corresponding certificate.

No spare parts may be exchanged without prior consultation and agreement with the Huss company.

Should you have any questions regarding this or any ride operation procedures please contact the Huss Service Department at 011 49 421 499 00.

Best regards

HUSS Maschinenfabrik GmbH & Co. KG
- Department for technical services -

SERVICE LETTER 2

Dear Sirs,

according to a new regulation of the German TÜV organisation all HUSS-rides of type "FLIC FLAC" have to be modified by replacing the existing upper bearing pins for lifting sticks to a new kind of these pins.

The new kind of pins are made from another material that increase the already existing high safety of the ride.

So we strongly recommend to order these 6 new safety pins from us for a quotation of DM 756,- each.

Price is valid for 12 weeks, ex works, unpacked.

Delivery time approx. 4-6 weeks.

If you would like to get our assistance for the replacing work, please order a technician from us. Costs for the technician are depending from your location and also from the time he will need.

Best regards,

HUSS MASCHINENFABRIK
GmbH & CO KG
Service Departement

SERVICE LETTER 3

Dear Sirs,

Unfortunately, there has been a rupture at a lifting rod of a "FLIC FLAC". For this reason we hereby expressly point out that the arrester device, which is provided for each boom for just such an event, has to be installed at the ride (see Operation Manual, chapter VI, Safety Regulations, item 25).

We are endeavouring to find out the reason for such a rupture. It might be that we come to the conclusion that the lifting rods have to be exchanged under warranty. In this case it will be necessary to have the ride in our premises for about two days. We will inform you about this matter in due course.

Please take note of the above information.

Yours faithfully,

Huss Maschinenfabrik
GmbH & Co. KG